



What to do after flooding

The following information and more can be found on www.centralbedfordshire.gov.uk/flooding-recovery

Key contact numbers

- If you are, or know of, a vulnerable resident who needs assistance – **0300 300 8500**
- If you require urgent Adult Social Care assistance – **0300 300 8303** (in hours) or **0300 300 8123** (out of hours)
- If you have been made homeless or need housing advice – **0300 300 4370**
- If you are a Council house tenant and have property damage – **0800 074 0263**
- If you need practical help from volunteers in cleaning up – **0300 300 8500**
- If you need to report an urgent problem with a road, gully, drain, or fallen tree – **0300 300 8049** (This line may be very busy. In case of danger to life or injury, contact the Fire Service – **999**). Non-urgent issues can be reported through the FixMyStreet app or our website.
- If your road has significant mud, silt or debris that requires removal – **0300 300 8500**
- For a sewerage related issues you need to contact your Water Provider, in Central Bedfordshire this will usually be Anglian Water - **03457 145 145**

Let us know that you've been flooded

Please let us know if you, or someone you know, has been flooded. This helps us understand how many residents have been impacted by flooding and how badly. Email as much detail as possible to floodrisk@centralbedfordshire.gov.uk. If you cannot email, call **0300 300 8500**.

Emotional support

Experiencing flooding can be stressful and upsetting. It's important to look after your wellbeing.

- **Samaritans** (www.samaritans.org) are available 24 hours a day, 365 days a year: **116 123**
- **MIND-BLMK** is a local mental health charity: **0300 330 0648**, hq@mind-blmk.org.uk
- **Shout** is a free, confidential text service for those struggling to cope. Text 'SHOUT' to **85258** (24/7)

Be prepared

If your property has flooded at least once, then it could happen again.

- Check for the latest flood alerts in the area on the Government website <https://check-for-flooding.service.gov.uk/>
- Take action to help protect your property for the future: www.gov.uk/prepare-for-flooding
- FloodRe (www.floodre.co.uk) addresses the challenges faced by homeowners in high-risk flood areas, working with insurers to assist more properties to be protected.



